

## **Back Nine Leather Terms & Conditions**

By placing an order or submitting an inquiry with Back Nine Leather, you agree to the following terms and conditions.

### Custom Orders

All custom putter covers are handcrafted using repurposed baseball gloves provided by the customer or sourced materials. Because each glove is unique, variations in color, texture, and markings are expected and are part of the final product's character.

Custom orders are final sale and cannot be returned, refunded, or exchanged once production has begun.

### Turnaround Time

Each piece is made by hand. While we strive to complete orders in a timely manner, custom orders may take longer than expected due to the nature of the process.

We will communicate updates and timelines as clearly as possible throughout your order.

### Ready-Made Products

Ready-made putter covers are sold as-is and are available in limited quantities. Each piece is one of a kind and will not be restocked once sold.

All ready-made sales are considered final unless the item arrives damaged.

### Condition of Materials

When using a customer's glove, Back Nine Leather is not responsible for pre-existing wear, damage, or structural weaknesses in the glove. These characteristics may impact the final product and are accepted as part of the design.

### Shipping & Risk

Customers are responsible for shipping their glove to Back Nine Leather for custom orders. We recommend using a trackable shipping method.

Back Nine Leather is not responsible for lost or damaged items during transit to our location.

### Communication

By submitting your information, you agree to be contacted regarding your order, updates, and future product releases.

### Agreement

By proceeding with a purchase or inquiry, you acknowledge that you have read and agree to these Terms & Conditions, including all policies regarding custom orders, timelines, and product expectations